



**City of Santa Barbara**  
Airport Department

**Memorandum**

**DATE:** September 21, 2011  
**TO:** Airport Commission  
**FROM:** Karen Ramsdell, Airport Director  
**SUBJECT:** Airline Terminal Status

---

**Recommendation:** That Airport Commission receive an oral report regarding the new airline terminal's first month of operation.

**Discussion:**

On the evening of August 17 the new airline terminal received its first passengers who arrived on flights after 9pm. To the arriving passengers' surprise, they were greeted by Airport Commissioners Martin, Miller, Clark, and Griffin, and Airport staff to welcome them to the new terminal. The morning of August 18 the terminal began its first full day of operation. Airport Commissioner Colbert joined Airport staff at 5am to send off the first morning departures.

Overall the "overnight" transition from the former terminal to the new terminal went smoothly. However, there are still "punch list" items for the contractor to correct and additional fine tuning that Airport staff is addressing.

Passenger response has been very positive overall. We have received concerns regarding the lack of full restaurant service pre-security, additional signage needs, and the temporary closure of the MTD bus stop on Moffett Place.